

Dear guests:



Thank you for visiting our motel "Familylodge HATAGOYA".
For comfortable stays, please refer to following information.

PAYMENT The lodging rate has to be paid in cash at checking-in. No credit cards are accepted.

ROOM KEY Keep your room key until checking-out. You can go out anytime.
Return it to the front desk at checking-out.
When departing before 7 a.m., drop it into the KEY-DROP-BOX inside the windbreak room.
Others than guests can not enter the room. Please use the lounge.

FRONT DESK Open Hours: from 7 a.m. to 11 p.m. On emergency you can call the manager anytime by an intercom beside the front door.

CHECKING OUT By 11 am. Late check-out is available upon request. The rate is 1000JPY per hour.

BREAKFAST From 7 a.m. to 9 am. we serve juice and breads for free in the lounge.
You may have them in the room but please bring cups and trays back.
Breads are limited in number so you can not take them on your way.
You can also feel free to use the coffee / tea maker, microwave oven and hot water while the lounge is open.
Drink vending machines are available under the stairway or on the passageway of the first floor.

EXTRA BEDS When using an extra bed, please tell our staff. The charge is 1,000 JPY per night.

LAUNDROMAT A laundromat is available at the end of the passageway of the first floor.
The charge for washing is 200 JPY per use and for drying is 100 JPY per 20 or 30 minutes. We have detergents for sale (50 JPY) at the front desk.

FREE Wi-Fi • Access point (SSID) : hatagoya_wifi_*** • Password : familylodge
When plural points indicated, please choose the only one. Don't connect plurally.
You can also use LAN cable beside the TV for free.

COMMODITY We dare to limit them to reduce wastes. You can get them at the front desk.

<Rental>		<Sell>	
Pajama	200 JPY	Hatagoya slipper	100 JPY
Electric kettle	100 JPY	Detergents	50 JPY
Set of towels	100 JPY	Tooth brush / Shaver	0 JPY

(We rent a set of a hand-towel and a bath-towel for consecutive stays or infants)

OTHERS

- We are not responsible for any accidents in the parking area. Be careful at accidents and theft.
- After 10 p.m., please close the window and turn down the TV volume for minding surrounding. And ensure your children do not make a noise. We hope every guest has a comfortable atmosphere.
- Take off your shoes at the door before entering the room.
- You can bring newspapers and magazines into your room. Take them back to the lounge soon after reading.
- Divide the trash into each garbage bin of cans, plastic bottles, glass bottles and others.
- You can use the refrigerator and the hairdryer after switching-on.
- Parcel delivery service is available at the front desk.
- An electric repellent is in the drawer (summer time only).
- A receipt can be issued.
- No exchange service is available.
- The voltage of Japan is 100V. The transformer is not prepared.

ORIGINAL GOODS sell at the front desk (price including tax).



Drive Map
1,000JPY



Teddy Bear
1,000JPY



Ashtray / Mug
each 500JPY



Slippers
100JPY



Logo sticker
100JPY

Words of greeting for overseas travelers

During the Edo era (17th ~ 19th century), there had been many popular inns called “HATAGO” all over Japan, Although they had disappeared due to development of public transportations (for example,train and bus), recently everyone can have a trip on his / her own way with the benefit of the spread of private cars. That is why we have named our motels “HATAGO-YA”.

However “Family Lodge HATAGOYA” is not a traditional Japanese inn. We have no TATAMI, FUTON and Japanese food. It's very MOTEL you are used to (Surprisingly, we are the only one motel management here in Japan , nevertheless running less than 100 motels) So it's better for you not to expect so-called Japanese atmosphere or OMOTENASHI mind.

From the beginning, what do you think of Japanese people ? At present, there is no SAMURAI with CHOMMAGE hair tied-up on his head and no NINJA. Also it's very rare to see the person who wears KIMONO routinely. Sometimes we come across wooden traditional architectures which had been built hundreds years ago, but most of them are for religions, sightseeing or preservations. On the contrary, every Japanese is not an animation geek and everyone can not use high-tech devices skillfully.

You can feel Japan as it is today (not for sightseeing) by staying here in FamilyLodge HATAGOYA.
Thank you.

Familylodge HATAGOYA
<http://www.hatagoya.co.jp/>